

# NEWCASTLE-UNDER-LYME BOROUGH COUNCIL

## Report to Staffordshire Parking Board 18<sup>th</sup> December 2012

1. Purpose of the Report
  - 1.1 To update the Staffordshire Parking Board on the progress and performance of the Civil Parking Enforcement (CPE) operation in Newcastle for the first 6 months of the year 2012/2013.
2. Recommendation
  - 2.1 That the contents of the report be received
3. Relationship to Corporate Priorities
  - 3.1 The CPE service contributes to the Cleaner, Safer and Sustainable Borough corporate priorities.
4. Background
  - 4.1 This report represents the CPE performance for the 6 month period from 01<sup>st</sup> April 2012 to 30<sup>th</sup> September 2012.

PCN Summary	Number			Percentage		
	On street	Off Street	Total	On street	Off Street	Total/ Avg
No of PCNs issued	1327	1404	2731	49	51	100
Paid at Discounted rate	843	862	1705	64	62	63
Paid at Full rate	122	100	222	9	7	8
Paid at 150% Rate	25	25	50	2	2	2
Cancelled	199	298	497	15	21	18
In progress	138	119	257	10	8	9

- 4.2 A total of 2731 PCNs were issued by a team of 5 CEO's during the 6 month period. The number of CEOs is regularly reviewed and consideration would be given to increasing the number of CEOs should the need arise. The vacant post is currently being filled, it is anticipated that the new CEO will be in post by the end of January 2013.
- 4.3 The ratio of on street to off street PCNs issued has again reduced to 49:51 from 57:43 for 2011/2012 (compared with 78:22 during the first year of CPE operations). The reduction can be attributed to the increased compliance by the public and the introduction of on street charging.
- 4.4 The percentage of cancelled PCNs remains reasonably constant. The primary reason for the cancellation of PCNs continues to be due to incorrectly displayed blue badges and valid parking tickets.
- 4.5 Approximately 0.5% of all PCNs issued were cancelled as a result of PA error

4.6 The main area where complaints are received continues to be in the area around schools.

5 Financial considerations

5.1 The main financial aspects are:

Income (1/4/12 to 30/9/12)	On Street	Off Street	Total
PCN Income	£36,930	£28,882	£65,812
On Street charging	£29,555	n/a	£29,555

5.2 The income is less than the budget for the year, the majority of this decrease is due to a vacant post (which is due to be filled shortly) and the continuing increase in PCNs being issued off street.

6 Risk Management Issues

6.1 Whilst the end of year balance indicates a nominal surplus, regular monitoring is required to ensure that this continues to be achieved.

7. Legal considerations

7.1 There are no significant legal issues associated with this Report.